

House Rules Tenuta Casa Cima



WASTE

In Ticino, waste must be separated. Plastic, paper, cardboard, aluminium, glass, and pet bottles. We put a container in the kitchen where you can put the materials mixed together. When the container is full, we ask you to sort the waste behind the cable car station at our disposal point, thank you.

Garden waste

Please put only kitchen waste in the green bucket in front of the house. No cooked food.

CHECKIN/CHECKOUT

Checkin possible from 1 p.m. until 3 p.m. Checkout at 10 a.m.

Self-checkout: If you wish to check out earlier than 10 a.m on your departure, we will inform you of the exact procedure before your arrival.

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GUEST CARD/GUEST CARD

Discounts and benefits in and around Bellinzona. When you checkin, you will receive a guest card, valid for the whole family or your friends. You can also find our Tourist Guide on our homepage.

GRILL

There is a separate barbecue for each house. During their stay, our guests are responsible for cleaning the barbecue themselves.

For the first day we provide charcoal and kindling (lighting aid). For the rest of the time, we ask you to provide the barbecue material yourself, thank you.

HAND AND BATH TOWELS

We provide you with enough hand and bath towels.



WOODEN FENCE TO THE CABLE CAR

Dear guests. When you leave the property, please close the large wooden garden fence to the cable car, the property is private, strangers have no access. Thank you for your cooperation.

FOOD IN THE KITCHEN

For the first day we provide: oil, vinegar, salt and pepper. After that, the guests are responsible for buying their own.

PARKING PLACES

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There are two parking spaces right next to the cable car, one behind the cable car house and one under the pergola. We also have parking spaces available above by the vineyards. From there you can reach our property on foot in about 8 minutes.

CABLE CAR INFO



The cable car is private and is only available to the Foundation, Tenuta Casa Cima and guests. (Note on operation). You will receive a key for the cable car per house. Our staff will explain to you how to use the cable car. Turn the cable car key to the right - only as far as it will go! Do not turn it all the way, otherwise the lock will break. Then press the green GO button only when the motor has started. Please!! do not press any other button, especially the red stop button, this is only for emergencies. (Please observe these rules at the bottom station and at the end station. The cable car door must always be closed when leaving the gondola.

"Never let children ride the cable car alone, there must always be someone with you who knows how the cable car works, some mistakes have happened in the past, there is always a cost involved. Thank you for your understanding."

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CREEK & WATERFALL

Here you have the opportunity to refresh yourself in the fresh stream water and walk all the way back to the waterfall. The stream is public and belongs to the municipality. The stream flows through our land. Unfortunately, much of nature was destroyed by the storm and floods in 2020, as well as all the water basins filled up with debris. The municipality of Gudo decided not to restore it. There has never been such a disaster before. We hope that we will be able to restore a large part of the natural basins by our own efforts, but this will take time. Thank you for your understanding.

BED LINEN

1 week stay, no change

2 weeks stay, beds are made fresh on Saturday.



FREE WIFI

You will receive the Wifi code at checkin.

From time to time the signal is weak, we are working on improving the network. Thank you for your understanding. You have 3-5G connection.

TABLEWARE/KITCHEN EQUIPMENT

There is a complete kitchen equipment at your disposal incl. dishes, dish towels etc. We would like to ask you to take care of this.

PETS

Pets are allowed with us. For dogs. Please be careful not to scratch or tear the furniture. It has happened a few times. Especially in Casa Bellavista we have a lot of antique furniture which belongs to the foundation. It is very important to us that nothing gets broken. In case something would happen, please inform us. Thank you very much.

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COFFEE MAKER

In the houses there is a coffee machine (Nespresso compatible) e.g. Cafe Royal from Migros, L'or coffee from Coop, Bellarom from Lidl. For the first day, we provide you with a few coffee capsules, as well as sugar portions and coffee cream.

CHIMNEY WOOD

Firewood for the fireplace or also for the barbecue can be found in the rear area by the laundry room, you will be shown where to help yourself when you checkin.

POOL

The pool is filled with fresh stream water, it must be shared with all guests. You will receive one bath towel per person upon request.



We never ask you to turn off the stream water that runs into the pool with the hose. We also never ask you to turn off the filter pump. If the water is not running, the pool will become cloudy and discoloured and algae will form. We cannot be held responsible for this. It has happened several times that someone has turned off the water and the pool has turned dark. The pool is in the middle of nature. In the summer, many grass flowers, leaves and other materials often settle in the air. Please never pull out the pool robot by the cable. Thank you for your understanding.

Sun loungers by the pool. We kindly ask our guests not to take the deckchairs by the pool to the stream. Thank you very much.

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TOILET PAPER

We provide you with sufficient toilet paper.

LAUNDRY SERVICE

On request only. Self-service. We will open the laundry room for you. We charge **Fr. 20.00** per wash day. This includes: Water, electricity, detergent and infrastructure. Please discuss everything with our staff on site. Payment in cash on site. Thank you very much.

INTERMEDIATE CLEANING

For a stay of 14 days or more, we charge an intermediate cleaning, which takes place on the Saturday after the first week. The house is cleaned and the bed linen changed.